

FATAL-05

09/01/2026 10:58 am EDT

Rule: Students Not Assigned to a Valid Track

Summary

The validation identifies students enrolled in a track school who are not assigned to a valid track.

Track information is associated with the calendar. Review the student's calendar enrollment and the applicable calendar configuration to determine why a valid track is not assigned.

Severity

FATAL

What to Review

For each student reported in the validation, review:

- The calendar associated with the student's enrollment.
- The student's enrollment dates.
- The track configuration for the applicable calendar.

Review the Student Enrollment

- Search for the **student**.
- Open *Student Information > General > Enrollments*.
- Select the applicable **enrollment** record.
- Review the enrollment Start and End Dates to confirm that the enrollment accurately reflects the student's attendance in the calendar.

General Enrollment Information

Enrollment ID 957044

Calendar

26-27 Monroe High School

Schedule (read only)

Main

*Grade

11

Class Rank Exclude

☐

External LMS Exclude

☐

*Start Date

07/01/2026

No Show

☐

End Date

*Local Start Status

E1: Init enroll - this year

End Action

*Service Type

P: Primary

Local End Status

Select a Value

State Start Status

E1: Init enroll - this year

State End Status

Review the Calendar

If the student is enrolled in the correct calendar, review the calendar configuration.

- Navigate to *Scheduling & Courses > Calendar Setup > Calendar Setup*.
- Review the track information associated with the calendar.
- Verify that the track is configured correctly for the school and calendar.

Save Mark for Deletion

Calendar Info

Calendar ID: 673 Parent Calendar ID: 650 School: 5 Monroe High School (schoolID:5)

*Name: 26-27 Monroe High School Number: Sequence:

*Start Date: 07/01/2026 *End Date: 06/30/2027 Summer School: ☐

Student Day (instructional minutes): 345 Teacher Day (minutes): 380 Exclude: ☐

Whole Day Absence (minutes): 173 Half Day Absence (minutes): 173 School Choice: ☐

Track: D: Track D

A: Track A t Assignment External LMS Exclude: ☐

B: Track B hush

C: Track C

D: Track D 025 09:05 AM

E: Track E

Recommended Action

Determine whether the issue is related to the student's calendar enrollment or the calendar configuration.

Student Is Enrolled in the Wrong Calendar

If the student should not be enrolled in the reported calendar.

- Review the student's enrollment information.
- Determine the correct calendar for the student.
- Follow the steps to End Enrollments [During School Year](https://nc-sandbox.knowledgeowl.com/home/during-school-year) (<https://nc-sandbox.knowledgeowl.com/home/during-school-year>) OR [No Show Start of School](https://nc-sandbox.knowledgeowl.com/home/no-show-process-start-of-school) (<https://nc-sandbox.knowledgeowl.com/home/no-show-process-start-of-school>) to end the enrollment.
- Enroll the student in the correct calendar following the steps in the [Enrollment](https://nc-sandbox.knowledgeowl.com/home/enrollment) (<https://nc-sandbox.knowledgeowl.com/home/enrollment>) articles.

Student is Enrolled in the Correct Calendar

If the student's calendar enrollment is correct, review the track configured for the calendar.

Correct the calendar setup when the track information does not accurately represent the calendar.

Verify the Correction

- Rerun the applicable PMR FATAL Validations.
- Confirm that the student no longer appears in the FATAL-05 when the track issue has been resolved.

- Continue reviewing any remaining FATAL validation results.

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